

Media Release

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For immediate release

NIBA Announces Finalists for the 2025 Claims Broker of the Year

The National Insurance Brokers Association (NIBA) is pleased to announce the finalists for the 2025 NIBA Claims Broker of the Year, proudly supported by Sedgwick.

This award celebrates the outstanding contributions of NIBA members working in claims. As highlighted in the Insurance Brokers Code of Practice, brokers play a critical role in collaborating with insurers and clients on claims handling and management. The award recognises those who have consistently demonstrated excellence in this area of expertise.

The 2025 finalists are:

- **Campbell Hasler**, Aon
- **Linh Nguyen-Prashar**, Howden
- **Simon Bogli**, Marsh
- **Wendy Ford**, Aon

Claims management is a key component through which the broking promise is fully realised. Effective claims management requires expertise, persistence, and advocacy, ensuring clients are supported through stressful times, receive fair outcomes, and can focus on getting back on their feet.

Whether it is going above and beyond for their clients, being seen as trusted partners who understand and anticipate their clients' needs, or using innovation in claims modelling to support communities during severe weather events, our impressive finalists have employed their claims expertise not only to protect financial interests, but have also provided reassurance and confidence when it matters most.

NIBA CEO Richard Klipin congratulated the finalists.

"Claims is an integral area where the value of broking comes to life for clients. These finalists have shown outstanding skill, professionalism and care in guiding clients through the claims process, and we are proud to recognise their contributions," Richard said.

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Richard also acknowledged Sedgwick's support of the award as a valued partner.

"Thank you to our award partner Sedgwick. Now in its third year, this award continues to showcase the incredible talent within our profession and the meaningful difference brokers make in people's lives through claims expertise," Richard added.

Colin McEnery, Client Director, Sedgwick, said, "We are proud to partner with NIBA on this award, which shines a light on the impact brokers have in the claims space," Colin said.

"The calibre of applications this year was exceptional. Congratulations to Wendy, Campbell, Linh and Simon on being named finalists. We wish them the best of luck ahead of the winner's announcement."

The 2025 NIBA Claims Broker of the Year shall be announced at the upcoming NIBA Convention, taking place from 19-21 October at the RACV Royal Pines on the Gold Coast.

2025 NIBA Claims Broker of the Year

Finalists:

Campbell Hasler, Aon; Linh Nguyen-Prashar, Howden; Simon Bogli, Marsh, Wendy Ford, Aon.

Media Enquiries

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About NIBA

NIBA is the peak representative body for the general intermediated insurance market. It serves as the collective voice of approximately 420 member firms and 15,000 individual brokers. Our membership encompasses a diverse range of entities, including large multinational insurance brokers, Australian broker networks, and small and medium-sized businesses located in cities and regional areas around Australia.

NIBA advocates for the interests of general insurance brokers and their clients, ensuring that the general industry operates with integrity and professionalism. Guided by our core pillars: Community, Representation, and Professionalism, NIBA's mission is to enhance the professional standing of insurance brokers through robust advocacy, education, and ethical standards. By fostering a collaborative and innovative environment, NIBA aims to elevate the quality of service provided to consumers and strengthen trust and confidence in the insurance broking profession.

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