

Media Release

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For immediate release

NIBA Announces NTI as the 2025 Underwriting Agency of the Year

The National Insurance Brokers Association (NIBA) announced NTI as the 2025 Underwriting Agency of the Year at the NIBA Gala Dinner and Awards Ceremony on the Gold Coast on Tuesday, 21 October.

NIBA CEO Richard Klipin noted the significance of these awards.

"NIBA is committed to strengthening professional relationships between brokers and insurers. The Insurer Awards are an important platform to benchmark and spotlight the top performers in the insurance sector," Richard said.

The recognition for the Underwriting Agency of the Year was introduced recently by NIBA due to the evolving nature of the insurance landscape. It is determined through the feedback provided by brokers in the NIBA Broker Market Survey.

The NIBA Broker Market Survey, delivered in partnership with global insights leader NielsenIQ, is one of the most comprehensive independent studies of its kind in the Australian insurance landscape.

It is a landmark piece of research that sets to benchmark excellence and expertise. The research's purpose is to showcase excellence, strengthen the broker-insurer partnership, and help lift professional standards across the sector.

Richard welcomed brokers' record participation in the NIBA Broker Market Survey and congratulated the NTI as the winner in this category as well as the finalists.

"This year, a record number of more than 1,000 brokers participated in the NIBA Broker Market Survey to share their insights, which is a testament to the importance of the research for the sector. Congratulations to all the finalists and the team at NTI for winning in this category, Richard said.

Angela Carter, Director of Brand and Media at NielsenIQ, said, "NTI stood out versus their competitors, particularly being good value for money and responsive to brokers, leading to high satisfaction. They have embraced a growth mindset, shaping change within the industry."

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2025 Underwriting Agency of the Year

Winner: NTI

Finalists: Emergence Insurance; High Street Underwriting Agency

Media Enquiries

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About NIBA

NIBA is the peak representative body for the general intermediated insurance profession. It serves as the collective voice of approximately 380 member firms and more than 14,000 individual brokers. Our membership encompasses a diverse range of entities, including large multinational insurance brokers, Australian broker networks, and small and medium-sized businesses located in cities and regional areas around Australia.

NIBA advocates for the interests of general insurance brokers and their clients, ensuring that the general industry operates with integrity and professionalism. Guided by our core pillars: Community, Representation, and Professionalism, NIBA's mission is to enhance the professional standing of insurance brokers through robust advocacy, education, and ethical standards. By fostering a collaborative and innovative environment, NIBA aims to elevate the quality of service provided to consumers and strengthen trust and confidence in the insurance broking profession.

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