

# Media Release

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For immediate release

## NIBA Names Finalists for the 2025 Community Excellence Member of the Year

The National Insurance Brokers Association (NIBA) is thrilled to announce the finalists for the 2025 NIBA Community Excellence Member of the Year, proudly partnered with Liberty Specialty Markets.

This award recognises NIBA members who have gone above and beyond in serving their clients or making a meaningful contribution to their communities. It highlights the vital role members play outside their day-to-day responsibilities, particularly through acts of charity and community engagement.

Supporting communities is part of brokers' DNA. This is precisely why the Community Excellence Member of the Year matters. This year's finalists exemplify service beyond duty, and the impact of their contributions cannot be understated.

Our finalists' efforts include championing the Ronald McDonald House Charities through sustained advocacy and hands-on support, leading recovery efforts during the recent Ingham floods that inundated around 60% of the town, and standing with vulnerable children, including those in orphan care, to create moments of dignity, joy and hope. Their actions show how brokers turn expertise and empathy into tangible outcomes that make a difference when communities need it most.

The 2025 finalists are:

- **John May**, Steadfast IRS
- **Julianne James**, Aon
- **Kieran Volpe**, North Queensland Insurance Brokers

NIBA CEO Richard Klipin congratulated the finalists on their achievements.

"Brokers are at the heart of helping communities recover and thrive. These outstanding finalists exemplify the values of care and service that are at the core of our profession, and I congratulate them on this recognition," Richard said.

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Richard also acknowledged award partners Liberty Specialty Markets for their continued support.

"We thank Liberty Specialty Markets for partnering with us to celebrate these champions who go the extra mile to support their communities," he added.

Peter O'Leary, Vice President – Relationship Management & Marketing at Liberty Specialty Markets, also commended the finalists.

"Our cohort of finalists have shown exceptional commitment in giving back to their community. We congratulate John, Kieran and Julianne on this well-deserved recognition and wish them every success ahead of the winner announcement in October," Peter said.

The 2025 NIBA Community Excellence Member of the Year will be revealed at the NIBA Convention, taking place from 19–21 October at the RACV Royal Pines on the Gold Coast.

## 2025 NIBA Community Excellence Member of the Year

### Finalists:

John May, Steadfast IRS; Julianne James, Aon; Kieran Volpe, North Queensland Insurance Brokers.

## Media Enquiries

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## About NIBA

NIBA is the peak representative body for the general intermediated insurance profession. It serves as the collective voice of approximately 420 member firms and 15,000 individual brokers. Our membership encompasses a diverse range of entities, including large multinational insurance brokers, Australian broker networks, and small and medium-sized businesses located in cities and regional areas around Australia.

NIBA advocates for the interests of general insurance brokers and their clients, ensuring that the general industry operates with integrity and professionalism. Guided by our core pillars: Community, Representation, and Professionalism, NIBA's mission is to enhance the professional standing of insurance brokers through robust advocacy, education, and ethical standards. By fostering a collaborative and innovative environment, NIBA aims to elevate the quality of service provided to consumers and strengthen trust and confidence in the insurance broking profession.

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