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For immediate release

NIBA announces Matthew Bates as the 2024 National Broker of the Year

The National Insurance Brokers Association (NIBA) announced the winner of the CGU-partnered 2024 National Broker of the Year award at the NIBA Gala Dinner and Awards Ceremony at the Adelaide Convention Centre on Tuesday, 22 October.

The award celebrates the depth of talent within the insurance broking profession, acknowledging an exceptional broker who demonstrates a high level of professionalism, integrity, and devotion to their clients. A deserving winner is selected from each state: NSW/ACT, Qld, SA/NT, Vic/Tas, and WA, who compete for the National Broker of the Year title. NIBA thanks the judging panel of industry leaders for this award, including Pegah Vaghaye, Executive Manager Broker Relationships CGU, Stella Pruscino, Board Director, NIBA, and Richard Klipin, CEO, NIBA.

The 2024 National Broker of the Year was awarded to Matthew Bates from Bell Partners Insurance.

NIBA CEO Richard Klipin welcomed award partner CGU for coming on board to showcase the depth of senior broking talent in the profession.

"I would like to welcome CGU in their first year as award partners for the Broker of the Year award. This award has a rich tradition of recognising senior broking leaders who have gone above and beyond in helping elevate our profession," said Richard.

Damien Gallagher, EGM, CGU, said, "We are proud to partner with NIBA for the Broker of the Year and showcase the achievements of ambitious brokers who are leading the way for the industry."

Richard congratulated Matthew and the rest of the finalists.

"Each of this year's finalists brought a wealth of experience and diversity, exemplifying professionalism and making a compelling case for why they deserved to win. Be it Chelsey, Will, Abbie, Matthew or Kieran, all the finalists should be immensely proud—they've set a remarkably high standard for the broking profession. I want to thank the esteemed judging panel and congratulate Matthew and the finalists for showcasing that the future of insurance broking in Australia is in highly capable and confident hands," Richard said.

The role of an insurance broker is to be a trusted partner, helping Australian families, communities and businesses to manage risk and thrive. Through its awards program, NIBA is proud to recognise brokers elevating the standards of professionalism.

2024 National Broker of the Year

Winner: Matthew Bates, Bell Partners Insurance

Finalists: Will Laundry, Pillar Brokerage, Abbie Wilson, National Insurance Brokers, Kieran Volpe, North Queensland Insurance Brokers, Chelsey Harris, EBM Insurance & Risk

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About NIBA

NIBA is the peak representative body for the general intermediary insurance industry. It serves as the collective voice of approximately 450 member firms and 15,000 individual brokers. Our membership encompasses a diverse range of entities, including large multinational insurance brokers, Australian broker networks, and small and medium-sized businesses located in cities and regional areas around Australia.

NIBA advocates for the interests of general insurance brokers and their clients, ensuring that the general industry operates with integrity and professionalism. Guided by our core pillars: Community, Representation, and Professionalism, NIBA's mission is to enhance the professional standing of insurance brokers through robust advocacy, education, and ethical standards. By fostering a collaborative and innovative environment, NIBA aims to elevate the quality of service provided to consumers and strengthen trust and confidence in the insurance broking profession.

About CGU

For over 165 years, CGU has partnered with ambitious brokers to deliver exceptional insurance products and insured peace of mind to their customers. CGU offers national reach, outstanding service and the financial strength that comes from being part of Australia's largest insurance parent, Insurance Australia Group (IAG). Our value lies in its commitment to be the insurer who supports ambition of our broker partners and the customers we serve.